

## DRINKING WATER WARNING

### PRECAUTIONARY BOIL WATER ADVISORY

#### Water Served By Havasu Water Company May be Unsafe Following County Disruption of Service

Our water system was required to shut down our distribution system on September 25, 2024 because the County of San Bernardino negligently buried our control valves on Showboat, which resulted in a temporary disruption of service to customers.

#### What should I do?

- **WE RECOMMEND TO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

#### What happened? What is being done?

When there is a disruption of service in a water system, there is a risk that contamination happens through backpressure or backsiphonage. We will be taking water samples in our distribution system to check for the presence of fecal coliform bacteria following the repair. When water service resumes, please let your taps run for at least 10 minutes before using the water.

#### For more information, please contact the following:

Havasu Water Co Office: (760) 858-4619 Emergency Contact: (949) 289-0532

Local Environmental Health contact: San Bernardino County: (800) 442-2283

Environmental Protection Agency contact Program Manager: Annie Wan, [wan.annie@epa.gov](mailto:wan.annie@epa.gov), (415) 972-3845

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline: 1(800) 426-4791.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice has been distributed to you by the Havasu Water Company (Public Water System ID#:090600202) on: September 25, 2024