



REGION 9

SAN FRANCISCO, CA 94105

April 26, 2024

SENT VIA EMAIL ONLY

Jennifer Hodges
President, Havasu Water Company, Inc.
P.O. Box 1690
Havasu Lake, CA 92363
Email: havasuwater@outlook.com

Subject: Boil Water Notice Lifted for Havasu Water Company Public Water System

Dear Jennifer Hodges,

I am writing to notify you that the precautionary boil water consumer notification may be lifted for the Havasu Water Company (HWC) public water system, effective immediately. HWC has addressed the immediate requirements outlined in EPA's February 14, 2024, letter, attached (Enclosure 1). Specifically, the system has calibrated all on-site instruments and has reported to EPA two weeks of complete monthly operating report (MOR) data (i.e., pH, turbidity, chlorine residual, temperature, flow rate, tank level) with calibrated instruments. The system has also provided pictures of the reagents and solutions they are using along with expiration dates showing they are still viable. As a result, the HWC may discontinue the precautionary boil water public notice. Attached is a letter for you to send to consumers, detailing the actions taken by HWC to ensure water is safe for consumption (Enclosure 2). The system is not permitted to add or include accompanying language in or with the notice that misrepresents the issues that necessitated the Boil Water Notice.

While the immediate public health risk posed by incomplete reporting has been resolved by the actions of HWC, the system must continue to calibrate instruments regularly, report all required data by the deadlines set by EPA and keep rigorous records to maintain data confidence in its water quality. The system must follow the below requirements:

1. All MORs must be submitted on time, with complete data by the 10th of the following month. Thus, the complete April 2024 MOR is due by May 10, 2024.
2. All instruments should be calibrated regularly following the calibration and verification schedule. Data verification of the 1720C turbidimeter should occur at least once a

month. Reagents and solutions used in these processes must be unexpired. Additionally, these steps must be taken:

- a. 1720C and 2100Q turbidimeters are calibrated once every quarter and as needed after repairs and maintenance;
 - b. The Milwaukee PH56 is calibrated each time before it is used; and
 - c. Once the online chlorine reader is installed, EPA must be notified and HWC must calibrate it once a week.
3. The dates and results of all calibrations and verifications should be logged and maintained for all instruments. Entries for the 1720C must be noted as either a calibration or a verification. These logs should be submitted to EPA each month along with the MOR.
 4. All data must be taken with calibrated instruments. Estimates for values may not be used.

It is important to note that although the HWC has met the criteria needed to lift the Boil Water Notice, there are several outstanding significant deficiencies regarding the operation and maintenance of the system that we identified during the December 15, 2023, inspection that have not been resolved and are overdue. Our letter, dated January 30, 2024, directed you to develop and implement a corrective action plan that is approved by EPA by March 15, 2024, to resolve those deficiencies. EPA has not yet received an approvable corrective action plan. These are essential issues that must be addressed to ensure the proper functioning of the water system and the health and safety of your customers.

If you have questions you can reach me at (415) 972-3969 or via email at rapicavoli.emmanuelle@epa.gov or Annie Wan, at (415) 972-3845 or at wan.hong@epa.gov. If you and your counsel have legal questions, please contact Alexa Engelman of our Office of Regional Counsel at (415) 972-3884 or at engelman.alexa@epa.gov.

Sincerely,

**EMMANUELLE
RAPICAVOLI**

Emmanuelle Rapicavoli, Manager
Tribal Drinking Water Section

Digitally signed by
EMMANUELLE RAPICAVOLI
Date: 2024.04.26 16:11:09 -0700'

Enclosures:

1. EPA letter to HWC re BWN 2.14.24
2. HWC BWN Lifted Notice

cc: SENT VIA EMAIL ONLY
Patrick Webb, Webb & Carey APC
Sean Chapin, Operator
Terence Shia, Director, Water Division, California Public Utilities Commission