

Lessons Learned From Use of the Toolbox – A Utility Survey

U.S. Environmental Protection Agency
LT2 ESWTR

Monitoring Data Analysis, Occurrence Forecasts,
Binning, and the Microbial Toolbox

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David A. Cornwell, Ph.D., P.E. BCEE
Nancy E. McTigue

Steve Via

AWWA Regulatory Affairs



Approach

- Contacted utilities in Bin 2 to assess their experience using Tool Box
- Developed list of utilities using **Primacy Agency Reports** and **Calculated Bin Determination Data**
- Also contacted others familiar with these technologies and some State personnel

Compliance Requirements for Bin 2 Utilities

Schedule	Population Served	Compliance Dates
1	>100,000	2012(1Q) - 2014
2	>50,000 to 99,999	2012(3Q) - 2014
3	>10,000 to 49,999	2013(3Q) - 2015
4	<10,000	2014(3Q) - 2016
4 without crypto monitoring	<10,000	2013(3Q) - 2015

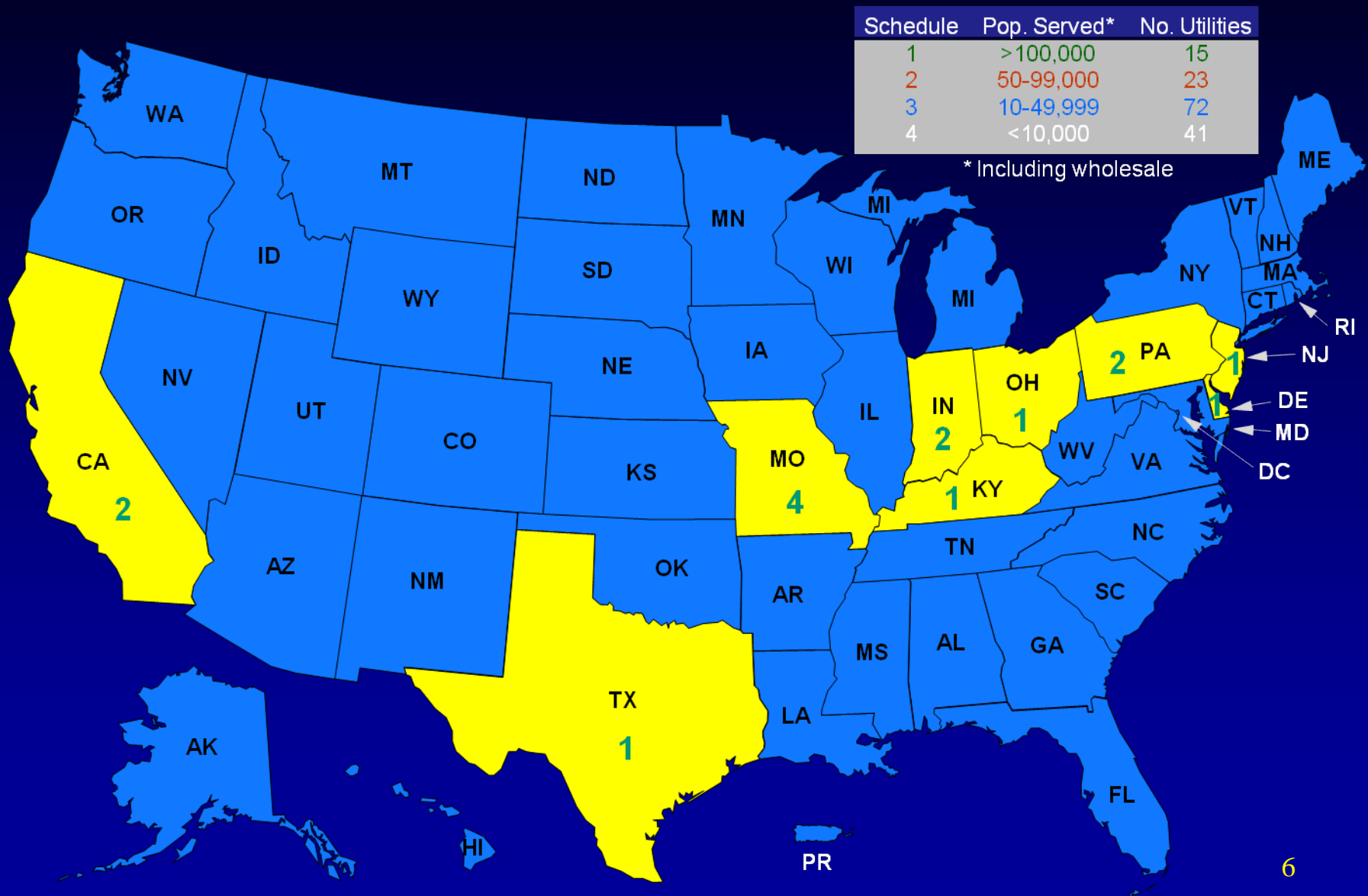
Bin 2 Databases Used for Contacts

Schedule	1	2	3	4	NA
In Both Databases	6	11	47	5	6
Primacy Agency Database only	6	10	25	36	
Calculated Bin Database only	1	1	0	0	
From EE&T contacts	+2	+1			
TOTAL	15	23	72	41	6

Database Summary

- Primacy Agency Reports
 - 152 utilities in Bin 2
- Calculated Bin Determination Data
 - 77 utilities in Bin 2
 - *75 utilities were in both databases*
 - *3 utilities self identified as Bin 2*
 - *3 utilities claimed they were actually Bin 1*
- EE&T talked to 19 utilities (24 Bin 2 plants) and 4 “implementation experts”

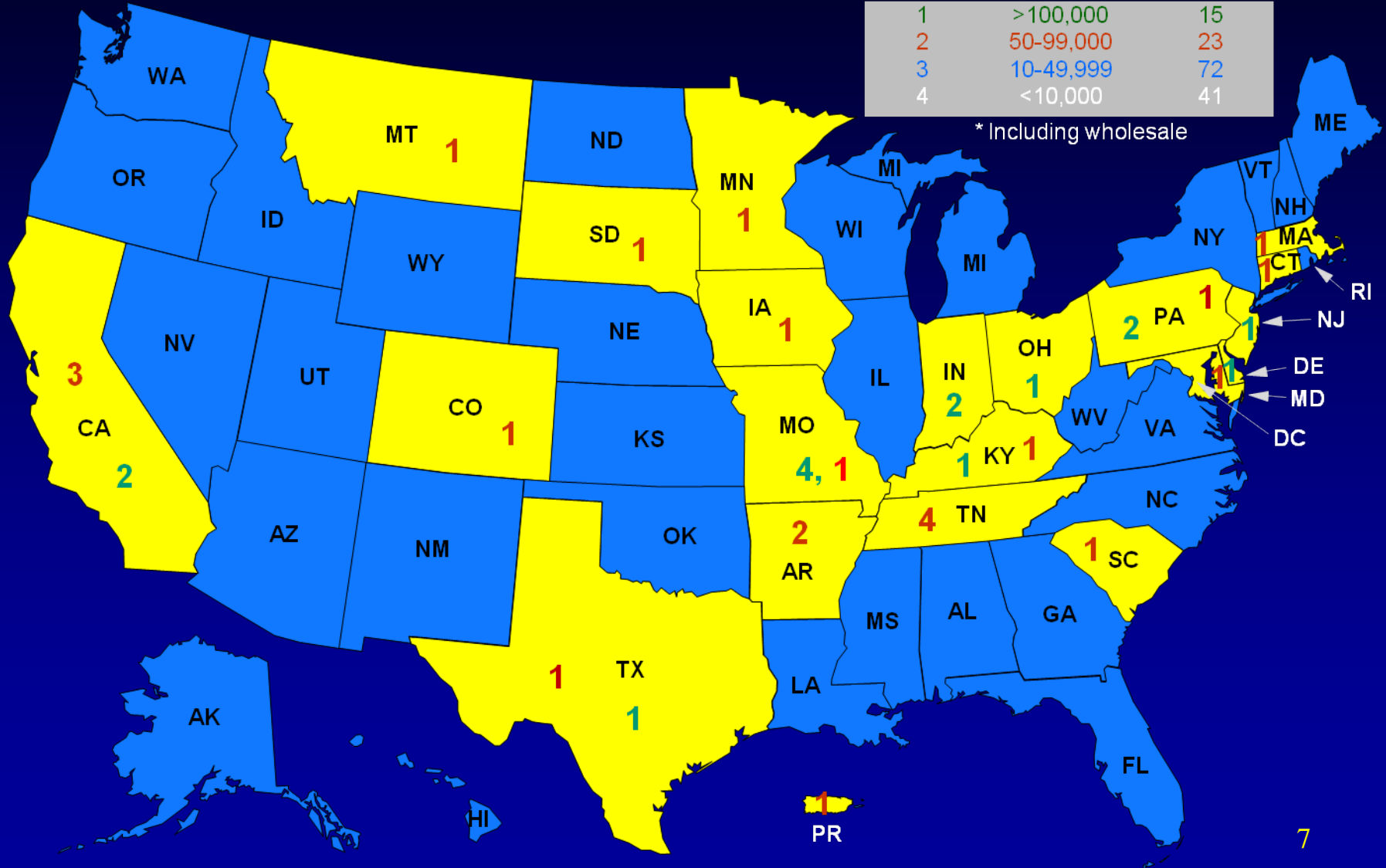
Schedule 1 Utilities in Bin 2



Schedule 1 and 2 Utilities in Bin 2

Schedule	Pop. Served*	No. Utilities
1	>100,000	15
2	50-99,000	23
3	10-49,999	72
4	<10,000	41

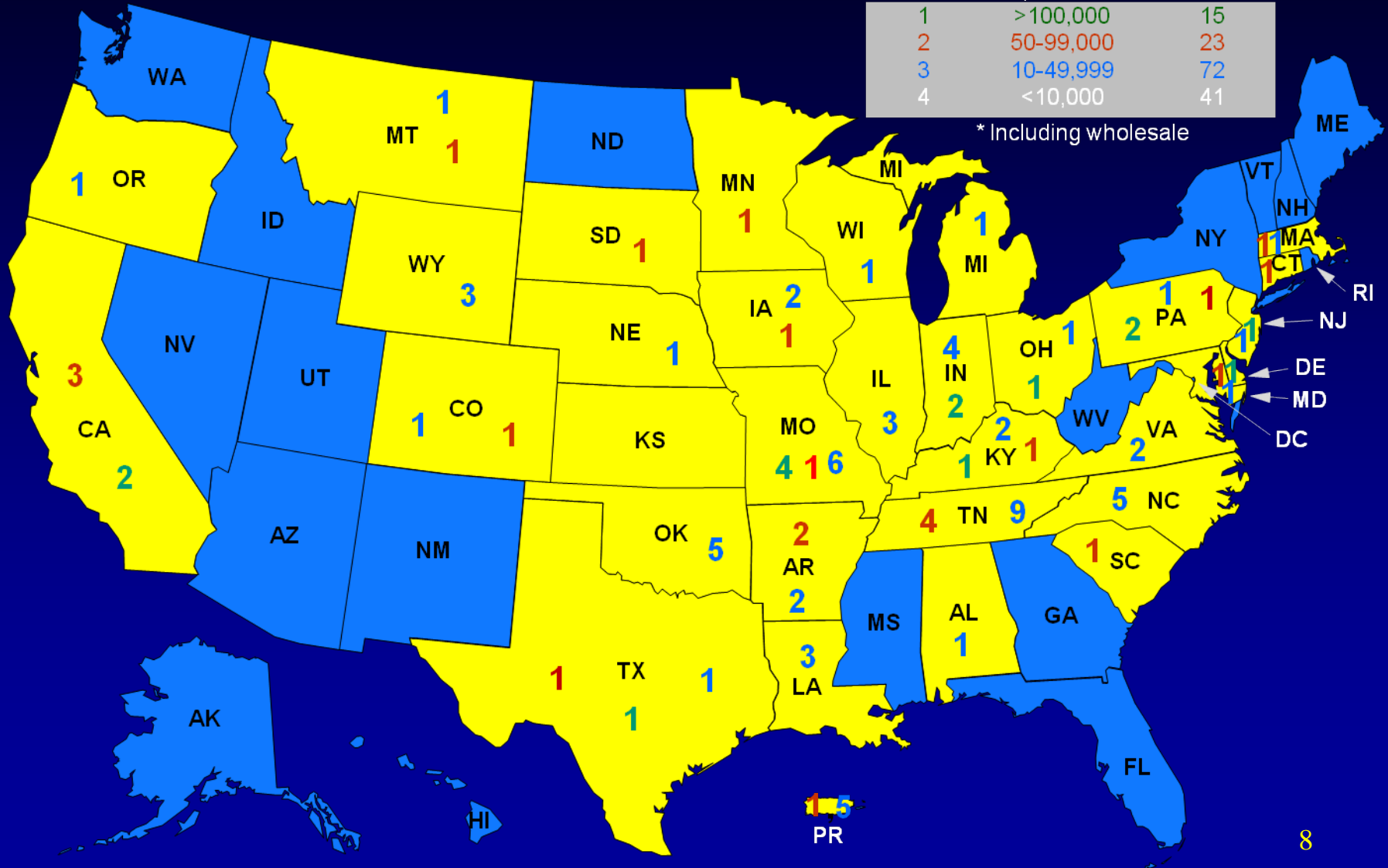
* Including wholesale



Schedule 1, 2, and 3 Utilities in Bin 2

Schedule	Pop. Served*	No. Utilities
1	>100,000	15
2	50-99,000	23
3	10-49,999	72
4	<10,000	41

* Including wholesale

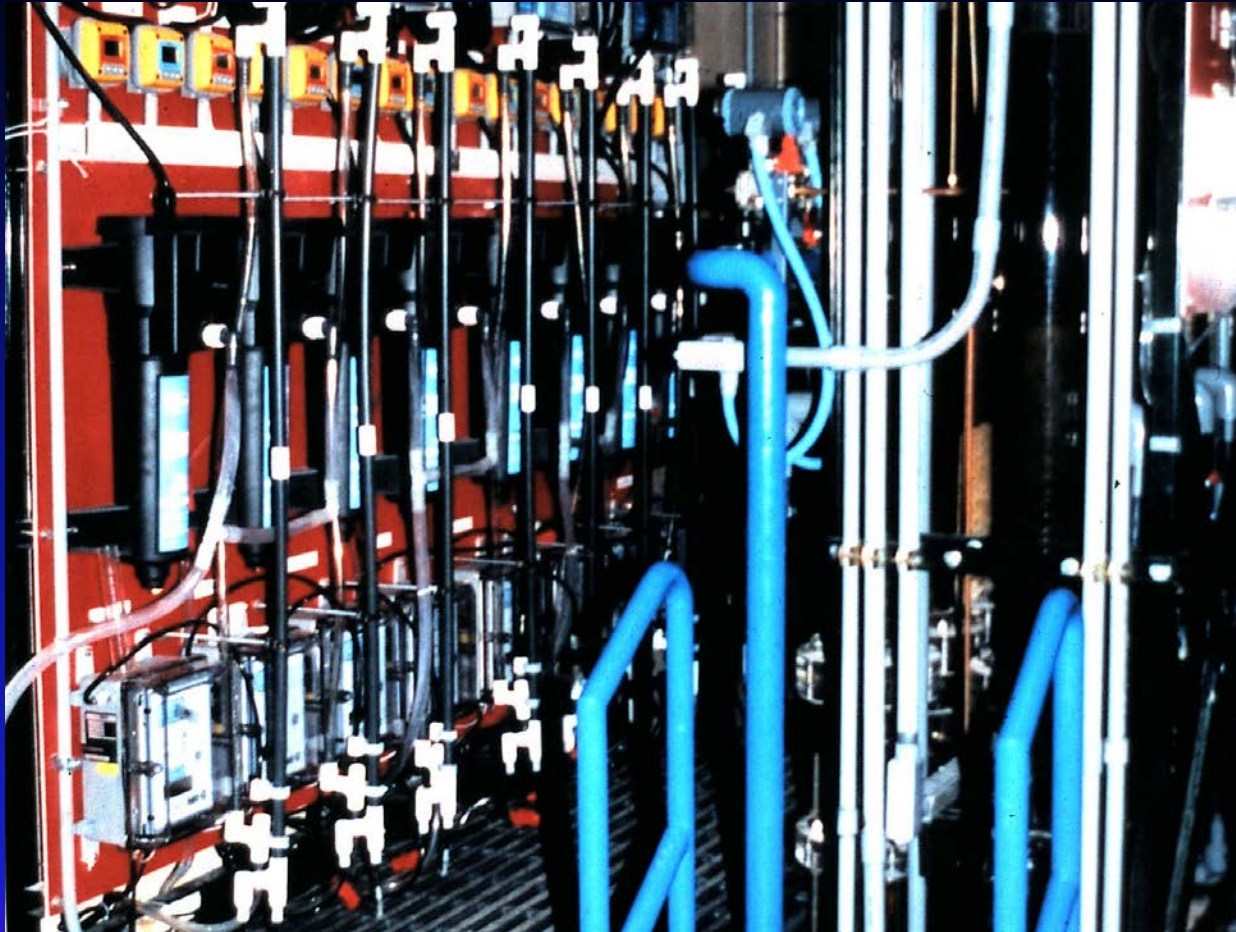


Tools Used by Utilities Contacted

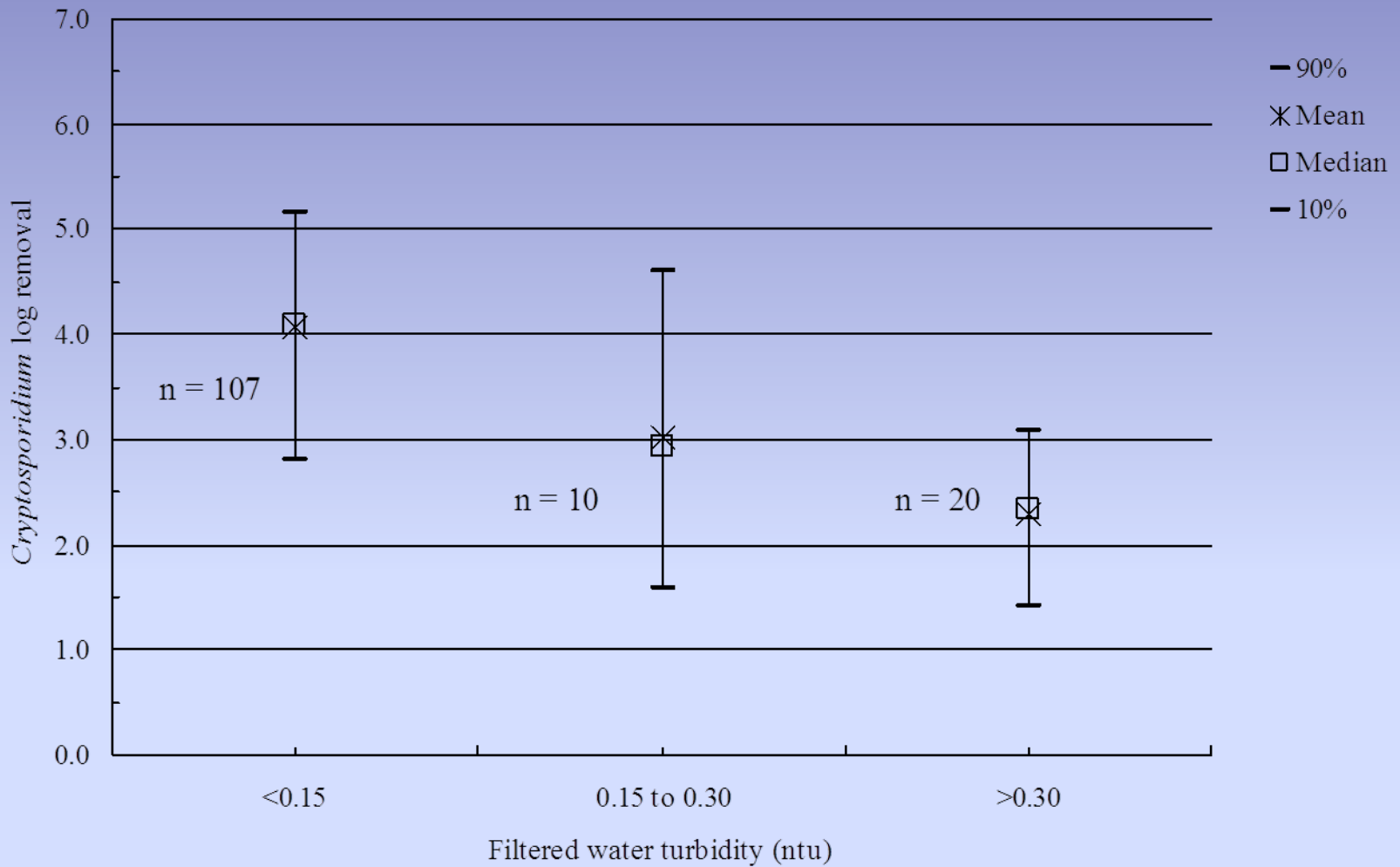
Tool	# Plants
Watershed control Plan	3
Pre Sed with coagulation	1
Bank filtration	3
CFE	7
IFE	7
DOP	5
Membrane	3
UV	8

Tool Box Strategy Used by Utilities Contacted (# plants)

Tool	Utility (# Plants)
CFE/IFE Only	2
WCP with CFE or IFE	3
DOP	4 (5)
UV	4 (7)
Membrane only	1
Membrane with IFE/CFE	1
Membrane with UV	1
Bank filtration	2
Bank filtration with UV	1
Pre Sed and IFE/CFE	1



IFE/CFE



Sources: Dugan *et al.* 1999; EE&T 1996; Hall *et al.* 1994; Patania *et al.* 1995; Swaim *et al.* 1996; West *et al.* 1994.

Figure 7.6 Impact of filtered water turbidity on *Cryptosporidium* removal during pilot-scale challenge studies (<0.15 to 0.30)

IFE/CFE

- Most commonly discussed tool
- Some utilities did not use this tool after assessing plant/filter performance
- Utilities that had been in Safe Partnership were familiar, had data to review, willing to consider it
- All utilities required upgraded monitoring equipment, SCADA, filter backwash equipment, media, under drains
- All required changes in operation

IFE/CFE (continued)

- One state reluctant to accept this tool
- No additional data to State; just statement along with MOR that the requirements were met
- Costs ranged from minimal (\$20,000 for new turbidimeters) to \$4 million for full filter upgrades; SCADA changes needed
- Utilities also incur costs due to more water wasted and more frequent backwashing

Watershed Control Program



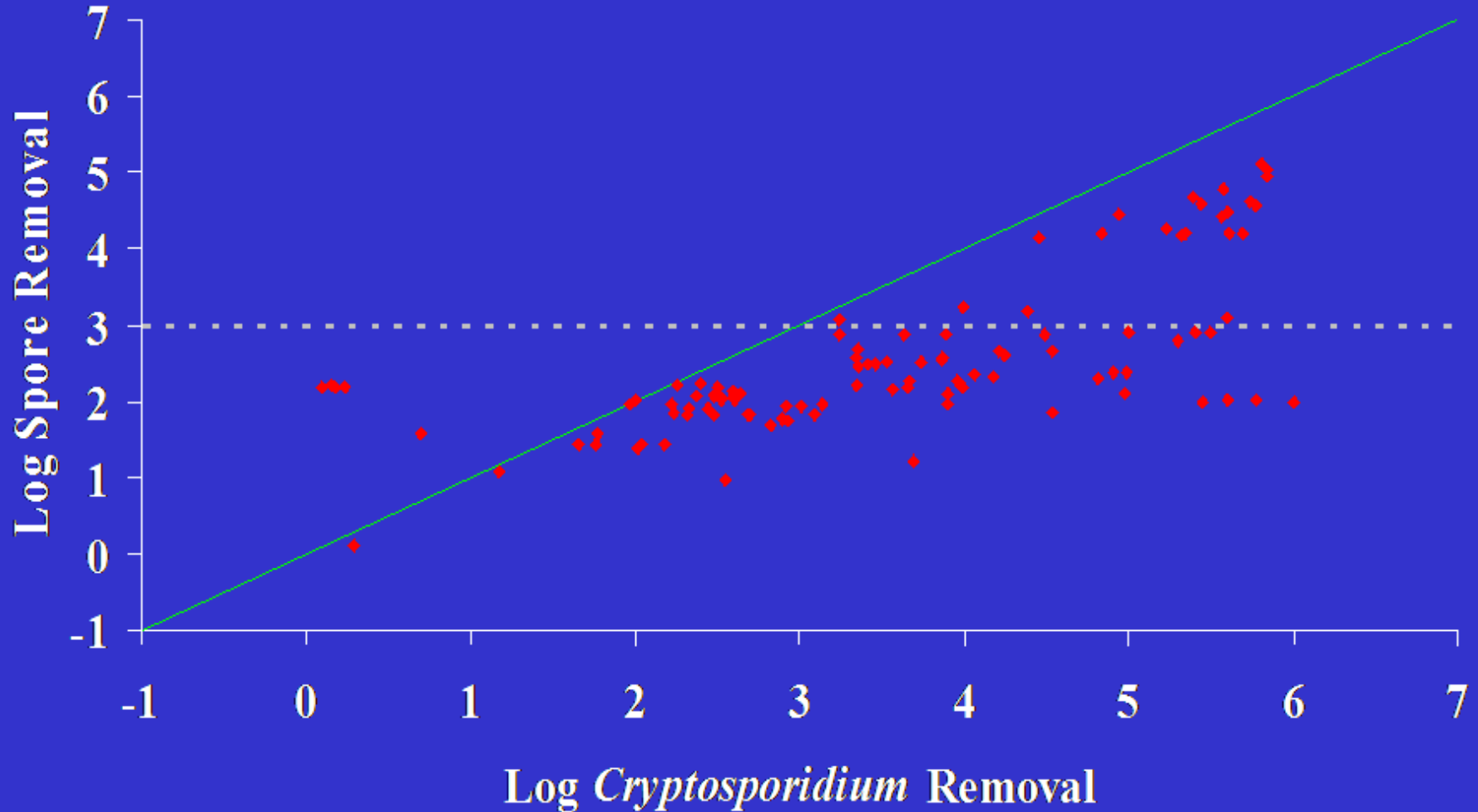
Watershed Control Program

- Of the 3 utilities planning to use this credit, one has initially been denied by the State
 - ✓ State indicated that the WCP could only be used as a back up
 - ✓ State has asked for metrics (quality meeting filtration avoidance at plant intake)
 - ✓ State required additional 1 log credit, for total 1.5 log
- Many utilities did not consider because of uncontrolled watershed

Watershed Control Program

- WCP approved for 2 utilities for 0.5 log, one used guidance document criteria (EPA Primacy), other required more measurements and details in program
- Unlikely that States would approve more than 0.5 log credit
- Some states have indicated that they would not approve this Tool
- Some utilities wanted more control of protection

Demonstration of Performance



Demonstration of Performance (DOP)

- Two utilities used grandfathered studies using spores
- One utility used spores at two plants, enthusiastic about information learned through studies
- One utility used particle counts
- Some utilities mis-read guidance to indicate that crypto was to be spiked, others determined that the procedure was too complex

Demonstration of Performance (DOP) continued

- States willing to review studies, but not enthusiastic
- One state thought it would require expertise and resources not available at most plants
- Another state indicated that if a utility suggested this option, they would not approve it
- Utilities indicated EPA guidance too negative

Riverbank Filtration

- 2 (3) utilities use this option
- All had this technology in place, or planned
- States required monitoring to show log removal
- One utility required to also install UV

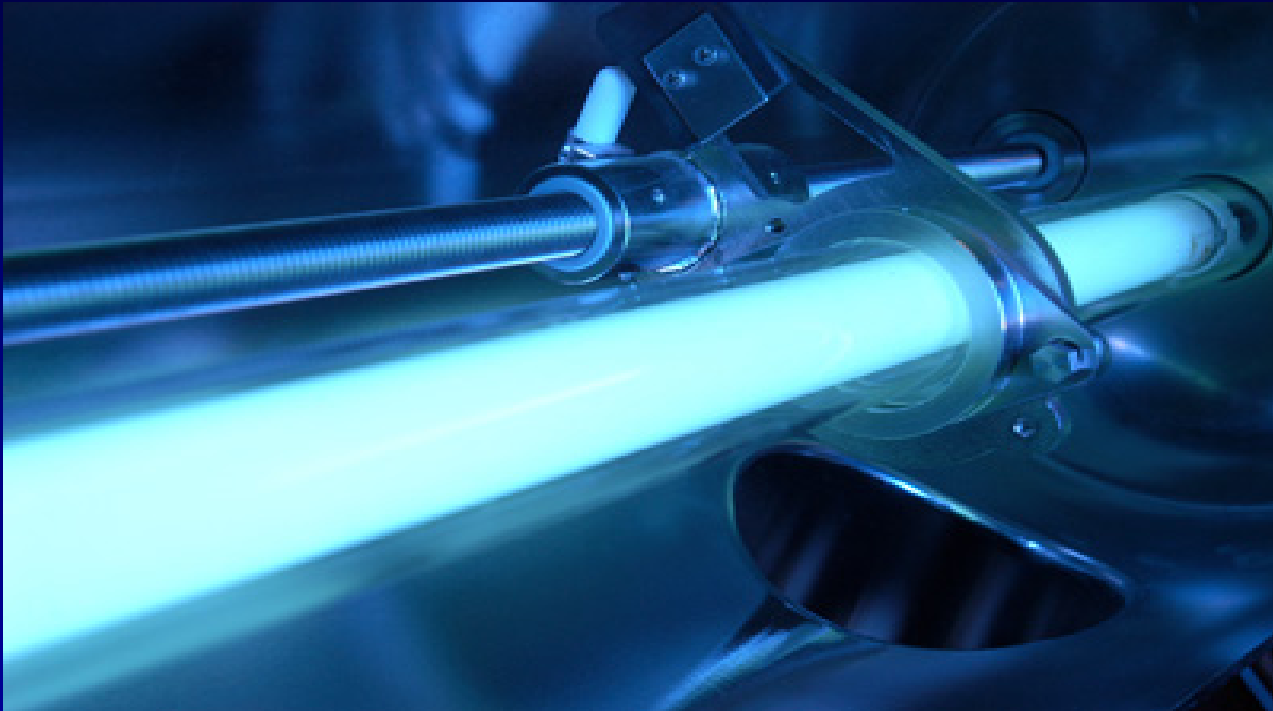
Membrane Filtration



Membrane Filtration

- One plant already had complete MF treatment, so only needed to submit more data to State
- Other 2 plants chose membranes because of existing membranes in part of the plant or to replace pressure filters
- One plant membrane did not treat max flow, so had to have additional credits (CFE/IFE)
- One plant put UV on membrane reject -- recycle

UV Inactivation



UV

- 37% of plants contacted chose UV
- Small footprint, easier to retrofit than other options, can be used at most plants
- Confusing for state regulators to review and to monitor
- Some states must follow 10 state standards which conflict with EPA dosage guidance
- Validation is confusing for some states

UV (Continued)

- Many states felt overwhelmed in learning enough to review plans, dictate record keeping and submittals
- Some utilities felt states overburdened them with reporting requirements because of unfamiliarity with process

Ozone Inactivation



Ozone Inactivation

- Ozone not widely used for Bin 2 (possibly one pre-existing)
- Costs are not competitive, especially in cold climates
- Bromate can be an issue—limits what ozone would be able to do
- Some states do not allow on-line residual monitors which limits practicality of calculating CT

Tool	Contacted(24) EE&T 2012	EPA survey (96) 2012	EPA Cost Doc (474) 2005
CFE/IFE Only	8% (29%)	37.5/34.4%	3%
WCP+CFE/IFE	13%	10.4%	0
DOP	21%	3.1%	0
UV	29% (37%)	19.8%	82%
Membrane	13% (4%)	15.6%	4%
Bank filtration	13% (8%)	3.1%	<1%
PreSed with coagulation	4%	2.1%	0
Ozone	0	2.1%	9%
Alternate source	0	3.1%	0
ClO ₂	0	1.0%	0
Bag filter	0	1.0%	
Filter Optimization	0	3.1%	

What Worked??

The Toolbox Approach

All Utilities enthusiastic about tool box approach
– they liked being able to assess different options that met their plans, site constraints and timetables

DOP, UV, IFE/CFE widely accepted by utilities

Sound technical basis for tools but some acceptance issues

What Didn't Work?

Specific Tools

- Ozone not a good option for most plants
- Watershed control program had resistance from States – will only give 0.5 log at most credit
- Guidance manual unclear/negative about surrogate to use in DOP
- Confusion about pre-sedimentation with coagulation – utilities told couldn't grandfather the technology (redundancy?)

What Didn't Work?

Specific Tools (continued)

- Some States won't allow primary disinfectant credit for UV
- 3rd party validation for UV confusing
- UV monthly data requirements burdensome
- UV Guidance document too difficult—some states really proactive, others not sure

What Didn't Work?

- Utilities concerned that States not open to assessing Tools
- States feel they have insufficient resources to review/monitor so many Tools
- Being classified as Bin 2 has negative implications for utility, especially when other utilities on the same source were not in Bin 2
- Some States require “back up” treatment credit

What Can Be Done Better?

- States could benefit from access to designated expert for each technology
- Revision of 10 state standards re: UV dose
- Consensus on data reporting requirements for UV, membrane, ozone
- Medium pressure/low wavelength inactivation credits
- Revised Guidance based on lessons learned